



Format eBusiness Eni

Technical Requirements

Technical requirements

Before accessing **Eni eBusiness** Services: (Marketplace, e-Sourcing / e-Contest, P&CM, Eni Fuel e-bidding, Versalis e-bidding, Gela Refinery e-bidding, Press Center, P2P Eni US) you need to verify that your Internet connections are compatible.

It is advisable to operate from a workstation equipped with the technical requirements listed below.

Minimum hardware requirements

- CPU: Pentium or higher.

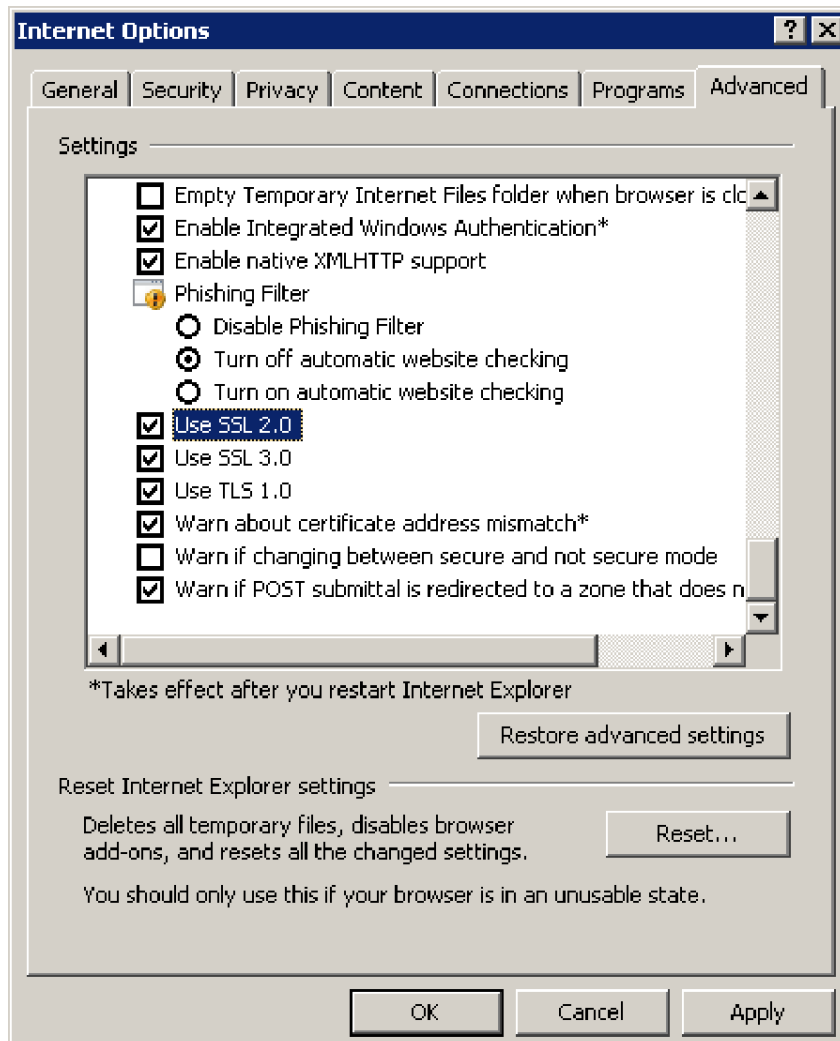
Minimum requirements for Internet connection

- Access to Eni's e-Business service via browser via Internet Service Provider. An ADSL or higher connection is recommended.

Browser requirements

- To use the Eni e-Business service correctly, it is essential to use one of the following browsers:
 - **Microsoft Edge**
 - **Google Chrome**
 - **Mozilla Firefox – Firefox Extended Support Release**
 - **Microsoft Internet Explorer (version from 8.x to 11.x):**
 - To check the **Internet Explorer** version, select "?" / "About Internet Explorer" (for browsers configured in Italian) or "Help" / "About Internet Explorer" (for browsers configured in English).
 - **SSL** enablement for **Internet Explorer** (Secure Socket Layer, protocol for secure transactions) is required. To check SSL, select the menu item "Tools" -> "Options" -> "Advanced" from Internet Explorer. Then check that there are the enable flags corresponding to the items "Use SSL 2.0" and "Use SSL 3.0" (see the following screenshot).

All content (texts, trademarks, illustrations, photos, graphics, files, designs, arrangements etc.) on this website are property of the Eni Group are protected by copyright and other protective laws



- The ability to save encrypted pages to disk is required: instructions can be found at support.microsoft.com.
- Resolution: site optimized for resolution 1024x768 or higher.

Required Applications

- An active e-mail address is required on which to receive e-mail messages containing document receipt notifications
- Acrobat Reader (version 8.0 or higher) is required to view any files in pdf format containing document notifications and receivable via e-mail.
- Acrobat Reader can be downloaded free of charge at the following address: www.adobe.en/products/acrobat/readstep.html.

All content (texts, trademarks, illustrations, photos, graphics, files, designs, arrangements etc.) on this website are property of the Eni Group are protected by copyright and other protective laws



- Microsoft Office is recommended. Microsoft Office file viewers can be downloaded for free at the following address: www.microsoft.com.
- For full use of the Service, the JRE Java Runtime Environment applet must be installed:
- Minimum version: 1.5.xx
- The file can be downloaded manually from the SUN website: www.java.com/en